

**REQUIRED** Steps to Complete Your Claim

1	Fill out Claim Affidavit, being sure to sign the document and have it notarized
2	Attach the summary page of your most recent AT&T Wireless bill (within the last 60 days)
3	Attach a Photocopy of Valid ID (See Examples of Valid IDs below)
4	Attach a valid Proof of Purchase if appropriate (See examples of valid proofs of purchase below)
5	Have the affidavit signed and sealed by a certified notary public

**Important Reminders:**

- The name on the ID must match the name of the primary account holder. If the name does not match, then additional documentation may be required. Lightening and increasing the size of your ID assists with your document review.
- All forms of identification must be legible, unaltered, and legitimate. The ID also cannot be expired. If the ID appears altered, forged, or not legitimate, we will not be able to proceed with your claim.
- Student IDs, work IDs, birth certificates and Social Security cards are not acceptable as valid identification.

**Examples of Valid Personal Identification**

**EXAMPLES** – The following are some examples of valid forms of photocopied personal identifications:



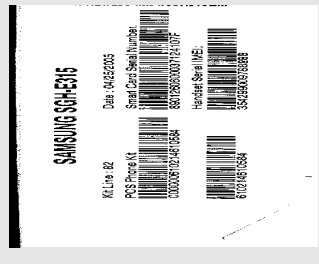

Drivers License	Resident Alien Permit	US or Foreign Passport	Matricular Consular ID	US Military ID Card
				

A State issued ID card is also an acceptable form of identification (this does not include a state work ID).

**Examples of Valid Ownership Documents**

- **Store Receipt** – must be an electronic register receipt or purchase receipt ESN or IMEI and make & model of phone
- **Service Agreement** - must show the make & model of phone being claimed
- **Back of Phone** – battery must be removed and IMEI must be clearly visible
- **UPC Code From Box** - must show IMEI of phone being claimed
- **Packing Slip** – must show the contents of shipment for phone being claimed

**EXAMPLES** - Following are examples of valid forms of photocopied ownership documents:

Store Receipt	Back of Phone	UPC Code From Box	Service Agreement
			

Please **handwrite** the number of the wireless device you are claiming on all documents before faxing.

**All documents must be legible. Once we receive the items listed above, we will complete our review of your claim. You must return all documentation to the address listed on the affidavit within 60 days of the date you requested your replacement as provided in the Coverage Certificate or your claim may be denied. If you have any questions, please contact us at 1-888-562-8862.**

\*In California, Asurion Protection Services Insurance Agency, LLC (CA License Number: OD63136); in Puerto Rico, Asurion Protection Service of Puerto Rico, Inc. Puerto Rico Resident Agent Jorge J. Amadeo, Eastern America Insurance Agency, Inc.

# AT&T Sworn Affidavit and Proof of Loss Statement



ASN-ATT-DOC

Mail Documents to:  
Asurion  
Attn: Review Team (AT&T)  
P.O. Box 413886  
Kansas City, MO 64141-3886

**ALL FIELDS ARE REQUIRED AND MUST BE FILLED IN (PLEASE PRINT) USING BLUE OR BLACK INK.**

**IMPORTANT LEGAL NOTICE:** Any person who knowingly and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete, or misleading information is guilty of insurance fraud, which is a crime. All claim files and documentation, including this affidavit, are subject to inspection by the various State Departments of Insurance.

**Claimed Wireless Device Number** (    )    -

## I. Personal Information of Account Holder:

Account Holder's First and Last Name: \_\_\_\_\_  
Daytime Phone Number: \_\_\_\_\_ Evening Phone Number: \_\_\_\_\_  
E-mail Address: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

## 2. Equipment and Claim Details (Please attach a copy of the summary page of your most recent wireless bill)

Phone Manufacturer (Ex. Blackberry, Samsung, LG, etc.):

Model (Ex. Curve, Neon, iPhone, etc.):

Check **one (1)** of the following – Your phone was...  Lost  Stolen  Damaged  Malfunctioning  
Date of occurrence : \_\_\_\_\_ Place of occurrence: \_\_\_\_\_  
Detailed description on what happened to your phone: \_\_\_\_\_  
*Note: If your phone was damaged or malfunctioning, you are required to return it to Asurion upon receipt of your replacement phone.*

## 3. Attach Photocopy of Your Valid Government Issued Photo ID (Please be sure to lighten and enlarge your ID, and clearly write your claimed wireless number on it to match to your claim)

Check type of photo ID you are attaching:  Drivers License  Passport  Military ID  
 Visa / Resident Alien Permit  Matricular Consular ID  State issued identification card

## 4. Attach one Proof of Purchase document (See examples on instruction page)

Check type of ownership document you are attaching:  Copy of Back of Phone  
 Copy of store receipt  Copy of packing slip  Copy of UPC bar code  Copy of Service Agreement

## 5. Account Holder Signature and Notarization

**\*\*This section MUST be signed, notarized and sealed by a certified notary public \*\***

I hereby swear or affirm that I have completed the foregoing, and the facts alleged are true, to the best of my knowledge and belief. SIGNED on this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

Account Holder Signature: \_\_\_\_\_

Before me, the undersigned authority, personally appeared \_\_\_\_\_, who is [circle one] (personally known to me) OR (presented \_\_\_\_\_ as identification), and who being duly sworn, stated under oath that he/she executed the foregoing for the purposes therein intended, this \_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

Notary Public Signature: \_\_\_\_\_  
STATE of \_\_\_\_\_ COUNTY of \_\_\_\_\_  
My Commission Expires: \_\_\_\_\_ (SEAL)