

The State of New York requires that the information below is sent to all insureds. This information is **for your reference only** since you have already paid your premium for wireless device protection insurance and do not have an outstanding premium balance.

A recent Executive Order issued by Governor Cuomo, together with recent amendments to the insurance and banking regulations (the “regulations”) issued by the New York State Department of Financial Services (“Department”), gives rights to individuals or small businesses that can demonstrate financial hardship as a result of the novel coronavirus (“COVID-19”) pandemic (“affected policyholder”).

A copy of the Executive Order and regulations can be found on the [State of New York's website here](#) and [New York's Department of Financial Services website, here.](#) Please check the Department's [website](#) for updates.

If you have any questions regarding your rights under the Executive Order or regulations, please visit [www.phoneclaim.com/metro](http://www.phoneclaim.com/metro) or call Asurion at 1-888-805-3311.