

**Device Protection+
Insurance and Service Contract Programs Device Schedule**
Updated March 5, 2020

This device schedule is updated regularly to include new models. Check this document any time your equipment changes and at any time you are enrolled. If you are not certain of the model of your phone, refer to your original receipt or it may be printed on the white label located under the battery of your device.

If you are enrolled in the DP+ Associate Program and have questions about your monthly charge, deductibles or device schedule please call 1- 888-864-0428.

Device Protection+ (DP+) Rate Plan Monthly Charge	
Program	Monthly Charge
DP+ Advanced	\$12.99
DP+ Standard	\$9.99
DP+ Basic	\$6.99
DP+ with AppleCare® Services	\$15.99

Insurance Claim Deductibles by Tier

(see devices that roll to each tier below)

Tiers:	0	1	2	3	4	5
DP+ Advanced*	\$19	\$99	\$149	\$149	\$199	\$249
DP+ With AppleCare® Services (ACS)*	\$19	\$99	\$149	\$149	\$199	\$249
DP+ Standard	\$49	\$100	\$150	\$175	\$199	\$249

*All eligible Insurance Replacements for Damage Claims under **Device Protection+ Advanced** and **Device Protection+ with ACS** are: **Tier 0:** \$19; **Tiers 1-5:** tablets \$49 / all other devices \$99

DP+ Basic Tier
\$19

Service Contract Claim Service Fees by Tier

(see devices that roll to each tier below)

Tiers:	0	1	2	3	4	5
DP+ Standard						
All Replacements (incl malfunction)	\$49	\$100	\$150	\$175	\$199	\$249
ADH Screen Repair	N/A					
DP+ Advanced						
All Replacements (incl malfunction)	\$19	Tablets \$49; All other devices \$99				
ADH Screen Repair (for eligible devices)	N/A	\$29				
DP+ with AppleCare® Services						
ADH Replacement	\$19	iPad \$49; iPhone \$99				
ADH Screen Repair (for eligible devices)	N/A	\$29				
All Malfunction	\$0					

DP+ Basic Tier
Replacement \$19 (not eligible for screen repair)

The Insurance deductibles listed above apply to approved claims for loss, theft, unrecoverable, and damage (excluding ADH). The Service Contract service fees above apply to failures caused by Accidental Damage from Handling (“ADH”) from date of enrollment and mechanical and electrical breakdowns (malfunctions) due to defects in materials or workmanship as a result of normal wear and tear after the manufacturer’s warranty expires.

\$29 Cracked Screen Repair through Asurion for DP+ Advanced

Models Eligible for \$29 Cracked Screen Repair through Asurion		
Apple	Google	Samsung
Apple iPhone 6 / 6 Plus Apple iPhone 6S / 6S Plus Apple iPhone 7 / 7 Plus Apple iPhone 8 / 8 Plus Apple iPhone SE Apple iPhone X / XR / XS Apple iPhone 11/11 Pro/11 Pro Max	Google Pixel 3 / 3 XL Google Pixel 3A / 3A XL	Samsung Galaxy S5/S6/S7/S8/S9/S10 Samsung Galaxy S7 Edge Samsung Galaxy S8+/S9+/S10+ Samsung Galaxy Note 5/8/9/10

As soon as same-day cracked screen repair, for certain programs, may be available for eligible devices in select areas. Same-day repair option depends on claim approval time, parts availability, and technician availability. Repairs are performed by an Asurion-certified technician and the device will be covered by a 12-month warranty once the repair is completed. Repairs may use new or refurbished parts, and may contain original or non-original manufacturer parts, and may void the manufacturer's warranty. Eligible devices and available markets are subject to change at any time.

\$29 Cracked Screen Repair for DP+ with ACS

As soon as same-day cracked screen repair, for certain programs, may be available for eligible Apple 5s and newer iPhone models, in select areas. Same-day repair option depends on claim approval time, parts availability, and technician availability. [Go to locate.apple.com](https://locate.apple.com) to find an Apple Store or Apple Authorized Service Provider near you.

Device by Tier

Tier 5	
Manufacturer	Device Model
Apple	iPad: Pro 10.5 (512GB), Pro 11 (256GB, 512GB, 1TB), Pro 12.9 2017 (256GB, 512GB), Pro 12.9 Gen 3 (64GB, 256GB, 512GB, 1TB) iPhone: 7 Plus (256 GB), X (64GB, 256GB), XS (64GB, 256GB, 512GB), XS Max (64GB, 256GB, 512GB), 11 Pro (64GB, 256GB, 512GB), 11 Pro MAX (64GB, 256GB, 512GB)
Google	Pixel 3 XL (128GB), 4 XL (128GB)
Samsung	Galaxy: S20, S20+, S20 Ultra, S10 (512GB), S10+ (128GB, 512GB, 1TB) Galaxy Note: 8, 9 (128GB, 512GB), 10 (256GB), 10+ (256GB, 512GB)

Tier 4	
Manufacturer	Device Model
Apple	iPad: Apple iPad Pro 10.5 (256GB), Apple iPad Pro 11/12.9 2017 (64GB) iPhone: 7 (256GB), 7 Plus (128GB), 8 (256GB), 8 Plus (256GB), XR (256GB), 11 (256GB)
Google	Pixel: 3 (128GB), 3XL (64GB), 4 XL (64GB)
LG	G8, V30 (64GB), V30 Plus (128GB), V40 ThinQ
Samsung	Galaxy: S8+ (64GB), S9+, S10 (128GB), S10e (256GB)

Device by Tier (continued)

Tier 3	
Manufacturer	Device Model
Apple	iPad: Pro 10.5 (64GB), Air 10.5 Gen 3 (64GB, 256GB), Mini Gen 5 (256GB) iPhone: 6S (128GB), 6S Plus (32GB, 64GB, 128GB), 7 (32GB, 128GB), 7 Plus (32GB), 8 (64GB), 8 Plus (64GB), XR (64GB, 128GB), 11 (64GB, 128GB)
Google	Pixel: 3 (64GB), 4 (64GB)
LG	G6 Plus (128GB), G7 ThingQ, V20
Motorola	Moto Z Force
Nexus	6 (32GB, 64GB)
Samsung	Galaxy: S6 Edge (64GB), S6 Edge+ (32GB), S7 Edge (32GB), S8 (64GB), S9, S10e (128GB) Galaxy Note: 4, 5 (64GB), Edge Galaxy Tab: S3, S4, S6
Sonim	XP8

Tier 2	
Manufacturer	Device Model
Apple	iPad: 9.7 (32GB, 128GB), Gen 7 (32GB, 128GB), Mini 4 (128GB), Mini Gen 5 (64GB) iPhone: 6 (64GB), 6 Plus (64GB), 6S (16GB, 32GB, 64GB), 6S Plus (16GB), SE (64GB, 128GB)
Google	Pixel 3a XL
LG	G Flex2, G5, G6
Motorola	Nexus 6 (32 GB), X2 (leather, bamboo), Z3 Play
Samsung	Galaxy: S5, S6 (32GB, 64GB), S6 Edge (32GB), S7 Galaxy Note: 5 (32GB) Galaxy Tab: 4 (16GB), S, S2, S5e

Tier 1	
Manufacturer	Device Model
Apple	iPhone: 6 (16GB), 6 Plus (16B), SE (16GB, 32GB)
Google	Pixel 3a
Kyocera	DuraForce
LG	G3, G4, Stylo 4, X Venture G Pad: X II
Samsung	Galaxy: A20, A50, J7, S4, S5 Mini
ZTE	Blade Max 3

Tier 0	
Manufacturer	Device Model
LG	Classic, K3 2017, K8, K8 Plus, K8S, K40, Logos, X Power G Pad: 5 10.1, 7.0 LTE, 8.0 2 nd Gen, 8.0 LTE F UK495
Nuu Mobile	A6L-UC
Motorola	E LTE, E Plus, E4, E5 Play, E6, G LTE, G 3 rd Gen, G Play, G6 Play, G7 Play, X2 (standard black), X Power
Samsung	Galaxy: A10E, Grand Prime (8GB), J3, J3 Aurora, Galaxy Tab: A (32GB), E 8.0
ZTE	Imperial II, Imperial MAX, zPad, ZPad 8

Device by Tier (continued)

Basic Tier	
Manufacturer	Device Model
ANS	F30
Delphi	ACT212 Connected Car
D-Link	D-Link 4G LTE Router, D-Link High-Speed Internet Router
Huawei	UML397 Modem (LTE USB Modem Kitted)
Inseego	MiFi 7000
Kyocera	DuraPro, DuraPro II
LG	Envoy III, Freedom 2, Wine IV, Wine III, Wine LTE
Netgear	4G LTE Router
Novatel	Dragon U M100
Sonim	XP3
ZTE	4G LTE Router with Voice, CruiseConnect, Unite II Hotspot, Unite III Hotspot, Home Phone Q1 – CPO, Home Phone WF722

Claims fulfilled with a replacement device and approved by 10 p.m. CT Mon-Fri (7:30 p.m. Sat) will be shipped and, in most cases, delivered the next day. Replacement devices may be new or refurbished of the same or a like kind and quality model. Phone color, brand, model and features may be different. Compatibility of accessories is not guaranteed.

Device Protection+ Advanced, Device Protection+ with AppleCare Services, Device Protection+ Standard, and Device Protection+ Basic programs are a combination of insurance and service contract. The insurance is underwritten by Allianz Global Risks US Insurance Company; Asurion Insurance Services, Inc. (in California, Agent License #0B35141; in Iowa, Agent License #1001000131) is the Agent and provides the claims servicing under this program. The service contract is provided by Asurion Technology Services, Inc., or one of its affiliates.